



CC Regular Meeting

AGENDA ITEM REPORT

Meeting:	September 17, 2024
Title:	Agreement between Covina and Irwindale Employees Regarding Cooperative Dispatching Services
Presented by:	David Povero, Chief of Police
Recommendation:	Approve Agreement between Covina and Irwindale employees regarding cooperative dispatching services and Authorize the City Manager or his designee execute the agreement.

EXECUTIVE SUMMARY:

This agreement intends to provide additional personnel resources for critical dispatch positions which can be difficult to fill and require months of training. This agreement will be mutually beneficial to both agencies similar to the previous 2020 agreement between Covina and La Verne which allowed trained dispatch staff to fill vacant shifts in both jurisdictions

Public safety dispatchers are highly trained employees who are an essential element of any modern law enforcement operation. Recruiting, training, and maintaining personnel with the skills to perform this work is a challenge for many police agencies. The necessity to staff 911 call centers twenty-four hours per day requires each unfilled position to be staffed by others on overtime. During periods of staffing shortages, the fatigue on existing employees is compounded by the mandatory overtime and everyday job stress experienced as part of the profession. From experience, staffing shortages were partially mitigated by collaborating with other agencies such as La Verne and allowing personnel to work in each other's communications centers when mutually beneficial.

DISCUSSION:

Covina and Irwindale operate communications centers that are substantially similar in terms of technology and standard operating procedures. Common computer-aided dispatch/records management systems and common police radio equipment are used by each agency. Allowing personnel from each department to work in the other communication center can be easily accomplished successfully in both agencies.

The agreement included in this agenda item would allow Covina dispatchers to work in Irwindale and Irwindale dispatchers to work in Covina on an overtime basis at a rate agreed upon by both cities. This agreement would allow the terms to be extended for two additional one-year terms upon mutual agreement of both cities.

FISCAL IMPACT:

This MOU limits the amount reimbursed for services to \$25,000/yr. Any reimbursement would come from the existing Communications operating budget.

CEQA (CALIFORNIA ENVIRONMENTAL QUALITY ACT):

None.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'D. Povero', written over a horizontal line.

David Povero
Chief of Police